

# Unlock the voice of your customer with Dovetail

Dovetail's AI-native Customer Intelligence Platform empowers Fortune 500 enterprises to centralize, analyze, and act on customer feedback.



## Transform customer insights into business impact

Designed for large-scale organizations, Dovetail keeps the voice of your customer at the center of every decision, enabling teams to drive measurable business outcomes with speed and precision.

## The enterprise-grade solution for CX leaders



### Centralize customer intelligence

**Unified data hub:** Bring together user interviews, surveys, and support tickets in one central platform, eliminating silos and fostering cross-functional collaboration.

**Better decision-making:** Align teams with a shared understanding of customer needs to make informed, impactful decisions across the organization.



### AI-powered analysis

**Intelligent insights, instantly:** Dovetail's AI transforms unstructured feedback into actionable insights by extracting key moments, identifying trends, and uncovering patterns.

**Save time:** Automate manual analysis to free your team from hours of combing through transcripts or spreadsheets.

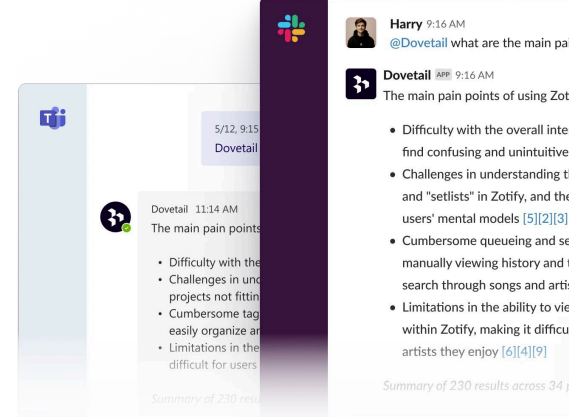


### Deliver actionable outcomes

**Proactive trend alerts:** Stay ahead of shifting customer needs with real-time notifications of emerging trends.

**Scalable reports:** Generate easy-to-share insights reports that empower teams to act quickly and confidently.

**Enterprise flexibility:** Dovetail seamlessly scales to handle complex, high-volume datasets, supporting the evolving needs of Fortune 500 enterprises.



## Trusted by the world's biggest teams

ATLASSIAN

Canva

shopify

AUTODESK

QANTAS

BMO

MOODY'S

VOLVO

dyson

JOHNS HOPKINS UNIVERSITY

Honeywell

WHOOPE

## Award-winning customer intelligence platform



The addition of Dovetail's AI search summary has been super helpful to create an overview of what we already know, so that we can avoid duplication of efforts and focus new research on new questions."

**Alaine Burns Laycock**

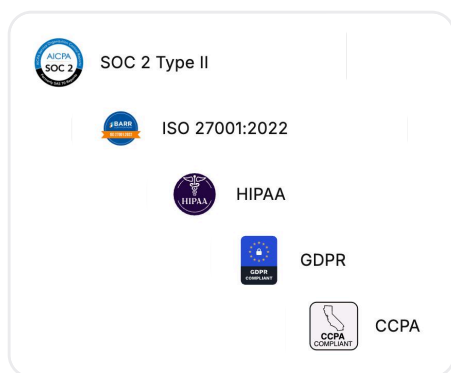
Head of Customer Insight in Financial Services



## Built for enterprise grade security and integration

**Robust compliance standards:** ISO 27001, SOC 2 Type II, HIPAA (optional), and GDPR-ready to protect your data.

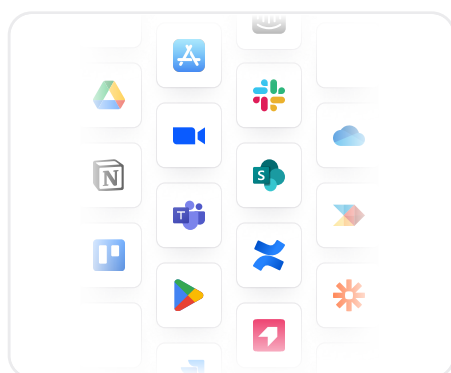
**Seamless integrations:** Connect Dovetail with your existing tools to streamline workflows and maximize team productivity.



## Experience the Dovetail difference

Turn fragmented feedback into a competitive advantage with Dovetail's AI-native intelligence platform. Empower your team to build exceptional customer experiences while driving organizational growth.

Don't just take our word for it, Forrester Total Economic Impact™ study finds organizations using Dovetail achieved 236% ROI.



## Get started today

Visit [dovetail.com](https://dovetail.com) or contact us to see how Dovetail transforms customer intelligence into business success for global enterprises.

**Try Dovetail free**

